

*Keeping our communities in the know*

## Reminder: Payment Diversion Alert

This is a message sent via Devon and Cornwall Alert. This information has been sent on behalf of Action Fraud (National Fraud Intelligence Bureau)



Action Fraud is not an emergency service  
**dial 999** if you are in immediate danger.

(Please do not reply or forward this email directly; please use the Reply, Share buttons at the bottom of this message)

### Message sent by

Action Fraud (Action Fraud, Administrator, National)

### Payment diversion alert

Fraudsters are emailing members of the public who are expecting to make a payment for property repairs. The fraudsters will purport to be a tradesman who has recently completed work at the property and use a similar email address to that of the genuine tradesman. They will ask for funds to be transferred via bank transfer. Once payment is made the victims of the scam soon realise they have been deceived when the genuine tradesman requests payment for their services.

### Protect yourself

- Always check the email address is exactly the same as previous correspondence with the genuine contact.
- For any request of payment via email verify the validity of the request with a phone call to the person who carried out the work.
- Check the email for spelling and grammar as these signs can indicate that the email is not genuine.
- Payments via bank transfer offer no financial protection; consider using alternative methods such as a credit card or PayPal which offer protection and an avenue for recompense.

If you believe that you have been a victim of fraud you can report it online  
[http://www.actionfraud.police.uk/report\\_fraud](http://www.actionfraud.police.uk/report_fraud) or by telephone 0300 123 2040.